



TERMS OF BUSINESS

PAYMENT	30 Days from invoice date.
DISCOUNTS	All products except Gun Safes are subject to a discount of 2.5% off trade price for orders over £750 net, and 5% off trade price for orders over £1,250 net. Because Gun Safes are subject to palletised delivery the discount structure is different to all other goods supplied by BSA, and is shown in the price matrix on page 5.
OWNERSHIP	Title of goods remains with BSA Guns (UK) Ltd until payment is made in full.
PACKAGING	No change is made for packing and packaging.
MINIMUM ORDERS	No minimum order charge is made.
CARRIAGE	Orders over £250 are carriage paid. UK Mainland carriage on orders under £250 are charged at £6 plus V.A.T. Saturday morning deliveries will incur a £10 supplement.
DIRECT DELIVERY	£10 Minimum road cost
PRICES	All Trade prices are nett. V.A.T. is charged extra.
RETURN CHARGES	All items returned for credit will attract a £6 administration and re-packaging charge. Goods uplifted by BSA for credit will attract a £7 collection charge. Customers must arrange goods in transit insurance when returning products.
RETURN POLICY	BSA does not accept or return guns for repair unless they are sent via an RFD, so please do not advise customers to send their guns back to us directly. Would you also please ensure that all guns returned to us for whatever reason are accompanied by a letter detailing the problem, are adequately packed, protected and insured, and have had the scope removed and retained by the customer to avoid the risk of damage occurring in transit. As a general rule, BSA will pay for the collection or return of guns requiring repair within the warranty period, providing that proof of purchase is provided, although we reserve the right to charge for postage and / or inspection as stated in our terms of warranty. BSA will not pay for collection or return of guns outside warranty. In the case of high power guns the gun must be accompanied by a copy of the owners Fire Arms Certificate, if a copy of the certificate is not sent with the gun, BSA reserve the right to make an administration charge.
NEW ACCOUNTS	Applications for new accounts should be sent to the Sales Manager at sales@bsaguns.com.
ACCOUNT MAINTENANCE	To qualify for a trade account BSA require all customers to spend a minimum of £2000 per year and to pay within terms. Failure to meet these requirements may result in closure of the account.
OPENING HOURS	We are open from 8.30am to 4.40pm Monday to Thursday and 8.30am to 4.30pm on Friday and we close each day for lunch from 12.30pm to 1.10pm.
CREDIT & DEBIT CARD PAYMENTS	We are pleased to accept this form of payment at your convenience. Several accounts now issue instructions for us to take the balance at a certain time and inform them of the amount. We are happy to do this with most credit cards.

BSA GUNS (UK) LTD. RESERVE THE RIGHT TO ALTER PRICES, SPECIFICATIONS AND CONDITIONS OF TRADING WITHOUT PRIOR NOTICE. GOODS SHALL BE INVOICED AT THE PRICE RULING ON THE DATE OF DESPATCH.

GUARANTEES ON PRODUCTS

All goods supplied by us are guaranteed to be merchantable quality on despatch. We will at our discretion repair, replace or credit F.O.C. any defective goods returned to us within **10 days** of invoice plus carriage costs of such returns.

ALL GUARANTEES WILL BECOME NULL & VOID

If it is found that the damage is:- Fair Wear and Tear, caused by misuse, the goods have been used for a purpose other than intended by design. Modified or adapted from the original design or specification, use of ammunition other than that for which the gun is designed. Application of Chemicals and Lubricants other than recommended by the company. Works carried out by other than Gun Trade members approved in advance by BSA GUNS (UK) LTD. for specific works.

NON GUARANTEE REPAIRS

We are more than happy to help members of the Trade with spare parts or repairs if possible, for items manufactured by us which are out of guarantee. Our charges are based on Trade Prices for spares, time and Transport. Please ensure all goods for repair/warranty are packaged properly, we cannot accept any liability if goods are damaged in transit. Customers must arrange goods in transit insurance when returning products.

2 YEAR WARRANTY

All new BSA rifles carry a 2 year warranty against faulty parts and labour, this applies to new rifles only and is not transferable; proof of purchase is required. Excluded from this warranty are: failure due to misuse or abuse, the fitting of non-standard parts, and fair wear and tear including damage to the stock. All warranty work must be done by BSA or an authorised agent of the company, and should the rifle be collected or returned under warranty, BSA or their authorised agent reserve the right to charge for postage and / or inspection.

RESELLING

In order to ensure we act as a responsible weapons company it is a condition of sale of our goods to you that you shall ensure that our goods are only sold to consumers and you will not, without our express written consent, sell any of our goods to any wholesaler, retailer or other third party who is not the consumer of our goods.

In the event that, in our reasonable opinion, we believe that you have not complied with the this condition of sale you agree we shall be entitled to: (i) invoice you, and immediately be paid for, the RRP of the guns supplied in breach of this condition; and (ii) cease supplying you with any further order for goods, regardless of whether such order have been previously been accepted by us at the date we give notice to you of the breach of this condition.

DISPUTES (INCLUDING DELIVERY DISPUTES)

All delivery discrepancies need to be reported within **48 hours** of delivery. In the case of any disputes BSA GUNS (UK) LTD. undertake to accept the findings of an independent and mutually acceptable Arbitor appointed by the Gun Trade Association.

SPARE PARTS

Spare parts for current guns made or distributed by BSA are available to the Trade from our spares Partner John Knibbs International who can be contacted on 01675 481006 or email enquiries@airgunspares.com

COMPLAINTS

If you have any complaints or problems with BSA GUNS (UK) LTD. please contact the Sales and Marketing Manager or General Manager.

ADVICE & SUGGESTIONS

We would be very happy to receive any advice and suggestions or indeed criticism that the Trade may care to make to enable us to improve our service.

Please note telephone calls may be recorded for training purposes.

BSA GUNS (UK) LIMITED

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BSA Guns supports the retail gun trade, we supply only to bona fide retailers, we do not retail, wholesale through a third party, and we do not sell direct at trade shows. BSA guns is a member of the GTA, SIF and AMTA.